



Caravan Site Rules

We hope to ensure your stay at Ellerton Park will be a very enjoyable one, so ask for your compliance with the site rules for your own safety and the safety and comfort of other guests around you. Please could you as a guest of the park ensure that you and anyone staying with you, are aware and adhere to the rules. The proprietors reserve the right to refuse admission or ask any guest failing to comply with these rules to leave the park immediately without refund. Please ensure you are familiar with the rules, ignorance is not a defence.

Arrivals/Departure:

Arrivals after 2.00pm and before 8.00pm, unless by prior arrangement.

Please report to the warden where you will be guided to your pitch. If no one is available when you arrive please ring 07762 758878, you will be given the information required for entry to the park and your pitch number.

Pitches must be vacated by 12.00 (midday) on the day of departure.

Safety:

All guests should use the park safely, and should not cause danger to themselves or others. You should obey any health and safety notices displayed around the park, and act on the reasonable instruction of the park staff in all matters relating to health and safety.

Parents, please supervise children, including visiting children, closely so that they stay safe and do not cause a nuisance or danger to themselves or others.

It is your responsibility to ensure all gas/electrical appliances are turned off safely when you are not on site.

It is your responsibility to be aware of upcoming weather conditions and take appropriate action to ensure your pitch and caravan/awning and belongings are safe and secure should we experience inclement weather conditions. We are located close to the river Swale and so cannot rule out the risk of flooding, please ensure you keep your contact details up to date so that we can contact you if we are notified of any flood risk by the environmental authorities.

Fire Safety:

In the event of a fire alert the warden and ring the owners on 07716 398507.

A fire extinguisher, standard approved to British Standard specification, must be provided in each caravan in a prominent position and maintained in viable working condition.

Due to surrounding farmland open fires are NOT permitted on site.

Barbecues are permitted, but must be raised from the ground so as not to damage the grass or ground surface, and you must ensure they are safely extinguished after use.

In the event of a fire, please go to the assembly point which is located on the grass area between the bridge and the track out of the caravan field towards the lake car park. Please familiarise yourselves with this area on arrival.

Security:

You are solely responsible for securing your caravan, awning or motorhome.

You may only use alarms of the silent monitored type, and not audible alarms.

All caravans, equipment and personal belongings are left at the owner's risk. No responsibility is accepted for loss, damage or injury on the site, however caused.

Behaviour:

You should respect the privacy of other park users and keep noise to a personal level at all times, any gatherings/music must end by 10.30pm.

Please do not use or occupy vacant pitches.

Alcohol should only be consumed within pitch boundaries.

Visitors:

The park is situated on private land. The hiring out of the caravan is not permitted, thus the use of the caravan is restricted to the owner, their immediate family and their bona-fide guests. For security reasons, when anyone other than the owner is using the caravan, the Park owners/warden must be informed in advance of the name and address of all persons who will occupy the caravan. Only authorised persons are permitted to stay on the park.

Any visitors you may have must be off site by 10.00pm. It is your responsibility to ensure your guests are aware of and adhere to our rules.

It is your responsibility to facilitate the entry of your guests to the park, entry fobs will not be issued or given to temporary visitors.

Visitors vehicles should be parked on the hard standing area near the Elsan/Refuse points. Please ensure they do not take up parking on others pitches or areas designated for other pitch holders.

Vehicles:

A speed limit of 10 mph must be observed throughout the site. Please take care on the approach to the site as it is a single track road.

Barrier. Ensure the barrier is fully lifted before proceeding. DO NOT follow another vehicle through the barrier, if there is a vehicle in front of you, allow that vehicle to pass and the barrier to come down before then using your fob to lift the barrier again.

Vehicles must be parked off the track so as not to block access for other vehicles or emergency services.

A maximum of two vehicles per pitch are permitted for seasonal pitch holders and one vehicle per pitch for occasional touring pitch users. At least one vehicle is to be parked within your own pitch area, both vehicles on large pitches. Any additional vehicles should be parked responsibly on the hard standing parking areas as designated by the warden or park owners.

Please refrain from driving on any grassed areas (unless on a grass pitch).

Vehicles are only to be driven by persons holding a full driving license and valid insurance policy.

Noise:

Please ensure that noise is kept at a personal level at all times, and all music off by 10.30pm.

Music, televisions, radios and musical instruments must be kept to an acceptable level and gatherings must end by 10.30pm.

Generators are not permitted.

Dogs & Pets:

Dogs are strictly NOT permitted in or on the water

Dogs must be supervised closely and kept on a lead at **ALL** times including on the path and fields around the lake.

Dogs must be well behaved (excessive barking and aggressive behaviour will not be tolerated)

Please clean up after your pets on all areas of our site including the paths and fields around the lake.

Showers and Toilets:

There are showers and toilets available for use in the Water activities car park.

Please leave toilet and shower areas clean and tidy following use, as courtesy to other users. There is a mop available for wet floors

No smoking in the toilet and shower block

No dogs in the toilet and shower block or the water activity car park.

Children must be supervised at all times.

Pitch Maintenance:

You are responsible for the cleanliness and upkeep of your pitch.

You are responsible for the upkeep and safety of any jetty/veranda erected on your pitch.

You are responsible for keeping the immediate area clean and tidy and free from rubbish. Please do not leave rubbish bags outside your caravan/awning, we are in the countryside and do not want to encourage unwanted pests. Rubbish should be contained in a bag and be disposed of promptly in the bins provided in the refuse area.

Objects such as bicycles, fridges, bedding or anything bulky are not accepted by our refuse contractors and it is your responsibility to ensure they are removed from the park and disposed of responsibly. There is a rubbish/recycling tip within a short distance from the park, opposite Catterick Caravans at Brompton on Swale.

Any paddle boards/ kayaks etc.... must be stored neatly under caravans or within awnings.

Grass cuttings must be emptied into the provided trailer, and under no circumstances should they be tipped on the banks near the lake.

In the interest of safety washing lines are not permitted. You may only use window bracket frames located only on the entrance door side of the caravan and these must be removed and stored out of sight immediately after each use.

Electricity Usage:

For seasonal pitch guests, meters will be read and billed at the end of each calendar month. Payment is due immediately on billing. It is your responsibility to ensure payment is made promptly to the warden.

Surrounding Area:

The site is surrounded by farm land and bird conservation areas. Dogs must be kept on leads **AT ALL TIMES.**

You are welcome to walk around the lake whilst staying on the caravan site. Please note there is no access to the cafe from the field, please follow the track to the road in order to visit the cafe.

Water Sports

The lake is formed from an old quarry and is very deep, so unauthorised swimming and paddling is **STRICTLY PROHIBITED.** All swimming and diving is only permitted in the designated area of the lake and so must be accessed from the jetty in the water sports car park, If you have your own paddle board or kayak, access is allowed from the Caravan park after

payment has been made and permission granted by the warden or owners or at the activities park. Access to the water is from the jetty in front of the Wardens caravan. Please **do not** use private jetties in front of Season pitches. Swimmers and divers must be out of the water by 5.00pm and all others, ie paddle boards, kayaks, must be off the water by 7pm. Please enter and leave the water promptly and do not allow guests or visitors to sit around the jetty area so as not to invade the privacy of the warden.

Other:

Ball games are permitted but must be played in the field area, at a safe distance from any cars or caravans.

Accidents & Insurances:

Caravans and vehicles enter the site at the owner's risk. No responsibility is accepted for loss, damage or injury on the site, however caused. We strongly advise guests check that they have appropriate insurances for the period of their stay.

All accidents or incidents on the park must be reported and recorded with the warden.

End of Season:

In line with our planning regulations all caravans/motorhomes must be off site by 30th November.

It is your responsibility to ensure all equipment is removed from your pitch and the pitch is left clear and tidy at the end of each season.

Our rules are in place for the good management of the Park and to ensure the enjoyment and benefit of all who use it.

Margaret, Graeme, Sarah & Lyn